

Paul Clark, CIO	Braum's Ice Cream and Dairy Stores
A	With 280 retail stores, managing ACH and positive pay transactions efficiently and securely with the banks was a critical priority for Paul Clark's team, who had been handling those processes manually on a Windows server. GoAnywhere has allowed them to move everything to the IBM i and automate file transfers with CL programs.
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1	We sell ice cream and dairy products in our own stores. We have 280 stores currently.
2	We've been in business since 1968, about 12,000 employees.
3	<i>Why did you need a new file transfer solution?</i>
4	Originally, we had to interface with the banks for ACH (Automated Clearing House) and for positive pay purposes. We were doing that through a Windows server using PGP through Windows.
5	We had to download the files to Windows and then encrypt them and transmit them. So we were looking at something that can do that better from the I Series.
6	So we found GoAnywhere Director and we started to write and CL programs that actually kick off the whole process and set it all to the banks and it's all done, and we know it completed successfully.
7	<i>How does GoAnywhere save you time?</i>
8	To start with, it took us a little while because you had to write flags out so the Windows servers could determine that it was ready to download a file.
9	And then you had to manually make sure that it processed and it worked. Now it's done just to CL programs on the 400.
10	It does the download, sends it to the bank to see if it's correct. If it's not correct, it sends a message, so I need to go redo it or something.
11	And the upload is the same thing. It comes up and uploads and processes reports, gives them to accounting and they're happy.
12	(Screen Question: <i>What do you like best about Go Anywhere?</i>)
13	I think there are three things: the ease-of-use, the maintenance, getting support for it, and the reliability of it. I just think they are all three very critical.